



Vannessa L. Dorantes
Commissioner

Memorandum

To: Community Partners

From: Commissioner Vannessa Dorantes, LMSW

A handwritten signature in black ink, appearing to read "V. Dorantes".

Date: June 3, 2022

Re: Online Mandated Reporter Portal

We have listened to your requests to provide an alternative, convenient way to make reports of suspected child maltreatment to the Department of Children and Families Careline.

Effective 6/6/22, all Mandated Reporters across the state will now be able to provide non-emergent reports - those not requiring an immediate response - via an online portal by utilizing mobile devices, tablets, laptops, or a desktop computer.

A training video: [Mandated Reporter Portal](#) has been created to assist with implementation. Please note that if you have previously used an online version of making a report to the Careline, the process has now changed, and we ask that you review this video to be updated on our processes.

To commence this new reporting process, visit <https://link.zixcentral.com/u/15197772/UrA7K2rj7BGvStiSBm1nPA?u=https%3A%2F%2Fportal.dcf.ct.gov> and click on "Mandated Reporter Portal - Non-Emergent Reporting."

The DCF Careline should remain being called at 1-800-842-2288 for emergent situations that may include but are not limited to a child(ren).

- Suffering from immediate harm
- In need of emergent medical or mental health care
- Expressing a realistic fear of further abuse or neglect within the next 24 hours
- Believed to be inaccessible within the next 24 hours

We look forward to our continued partnership as we empower and support Connecticut's children and families.