



Joette Katz
Commissioner

DEPARTMENT of CHILDREN and FAMILIES

Making a Difference for Children, Families and Communities



Dannel P. Malloy
Governor

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To: All Credentialed Providers

The Department of Children and Families Licensing Unit recently joined with the Credentialing Unit to assist in conducting site visits.

The site visit protocol has been enhanced with the development of a tool that will be used as a guide by team members during the visit. A copy of that tool is attached.

Site visits will be scheduled well in advance of the meeting, at which time details of the visit will be shared.

The team will begin the process by first visiting those agencies that provide Therapeutic Support Services, although the review will include all credentialed services offered by the agency.

We look forward to the opportunity to meet you and your staff.

Sincerely,

Ann H. Adams, LMSW
Director of Credentialing

Jim McPherson
Program Manager
Licensing Unit