



Discretionary Services Fee Schedule Credentialed Services



Supervised Visitation Services

Service Description:

Supervised Visitation, primarily a site-based service, is provided to facilitate contact between children or youth in out-of-home care and their biological parents, relatives or significant others; to monitor this contact; and to report on the contact to the Department social workers. The Department Area Office must approve all sites.

Supervised Visitation can also be provided in alternative, more normalized community settings as part of a reunification plan and as approved by the Department Area Office. In order to emphasize consistency, it is expected that the same staff person will continually provide this service throughout the course of service while the family remains involved. Any changes in staff must be discussed with and approved by the Department Area Office.

Provider must maintain a safe and enriching environment for children, youth and adults who participate in the program. Provider will be responsible for assuring a safe environment adequate to meet the needs of the population being served. Age-appropriate educational and recreational materials must be available in all areas where children and families interact, including waiting areas. In some cases, visitation rooms in the DCF regional office can be utilized through provider coordination with the assigned DCF social worker.

The hourly rate for this service includes the cost of transporting the child receiving the service. DCF can authorize supplemental payment:

When the distance either to or from the location that credentialed providers travel to pick up or drop off the child receiving the service exceeds twenty (20) miles; when there are different area offices that credentialed providers travel to pick up/drop off two (+) children receiving the service from the same case; or when there are different locations that credentialed providers travel to pick up/drop off two (+) children receiving the service from different cases.

Note: The total miles from/ to the credentialed provider's office location to/ from child's location is the maximum number of miles reimbursable.

Duration:

Supervised Visitation services may be provided from one hour to several hours in order to accommodate a special event. The Department, through the Area Office Gatekeeper, will approve the provision of supervised visitation services. (see footnote #1)

Service Type:

- Supervised Visit – Foster Care (613)

Service Rate (Maximum):

- \$55 per hour for each scheduled visit.

DCF does not reimburse for “NO SHOWS” if the appointment has been cancelled by DCF before the provider/staff has left for the service. If DCF fails to cancel the appointment, payment will be made for the time spent in travel and for the time spent waiting for the child.

(footnote 1) Only time spent delivering the service is reimbursable. For example, time spent driving is not reimbursable, unless transporting the child receiving the service.