![Sandata — Get more right from the start]

Connecticut Department of Mental Health and
Addiction Services (DMHAS)

Electronic Visit Verification (EVV) Training
System Updates for Providers already using Sandata

Webinar Info

▸ Attendees are in "listen-only" mode and are placed on mute for the duration of the presentation.

▸ Questions can be typed into the Chat panel.

▸ If you are disconnected from the session:

- Log back into the webinar
- Re-dial the toll free number

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How to ask a question

Welcome to Zoom

▶ Click on the "Chat" icon on the Zoom tool bar.

▶ Type in your question at the bottom of the pop-up window and press the *Enter* key on your keyboard to send.
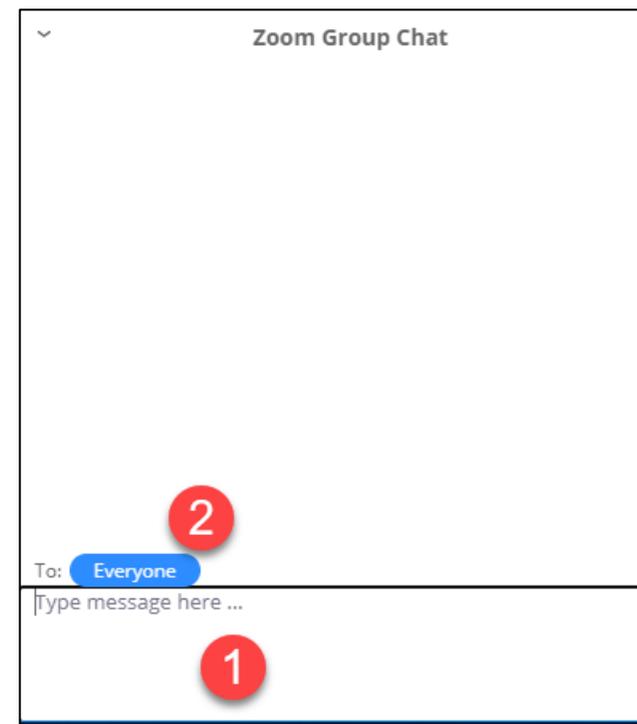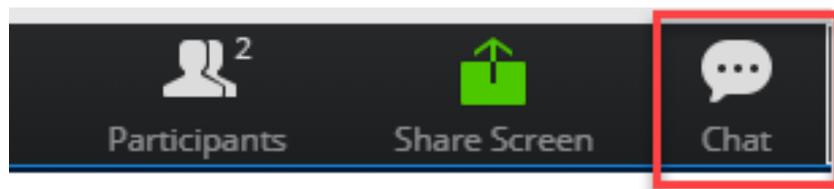
Agenda

- Using Sandata for Mental Health and Addiction Services (DMHAS)
- Covered Services
- Task List
- Telephonic Visit Verification
- Client Module
- Visit Maintenance

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Covered Services for DMHAS

HCPCS Code	Service Description
1206Z	Chore Service Agency Per 15 Minutes
1213M	Recovery Assistant Agency Per 15 Minutes
1214M	Recovery Assistant Group 2 Clients
1215M	Recovery Assistant Group 3 Clients
1216M	Recovery Assistant Group 4 Clients Per 15 Minutes
1217M	Recovery Assistant Overnight Per 15 Minutes
1229Z	Brief Episode Stabilization Per 15 Minutes
G9012	Other Specified Case Management Service Not Elsewhere Classified
H0038	Self-Help/Peer Services Per 15 Minutes
H2015	Comprehensive Community Support Services Per 15 Minutes
H2015	(with Modifier/Event Code HQ) Comprehensive Community Support Services Per 15 Minutes
H2023	Supported Employment Per 15 Minutes

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Tasks

Mental Health Waiver			
201	Bathing/personal care/grooming	214	Grocery Shopping/Errands
202	Dressing/undressing	215	Laundry
203	Oral Care	216	Maintain benefits/entitlements
204	Diet monitoring/meal preparation education	217	Misc. Personal business
205	Medication reminder/cueing	218	Rejecting Substance Abuse
206	Interpersonal, social Skills	219	Schedule healthcare appointments
207	Emergency and safety skills	220	Socialization/Hobbies
208	Money management	221	Housekeeping Max Assist
209	Accompany to healthcare appointment	222	Housekeeping Mod Assist
210	Assist with public transportation	223	Housekeeping Min Assist
211	Exercise	224	Housekeeping Standby Assist
212	Facilitate/encourage Coping skills	225	Housekeeping Independent
213	Facilitate Natural Supports		

Note: At least one task is required for every visit

Telephonic Visit Verification (TVV)

▶ English and Spanish will be available for the DMHAS program initially with additional languages added later on.

▶ Call prompts will include press '1' to call in and '2' to call out.

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Client Module Updates

▶ New Admit Type: MHP – Mental Health Waiver

▶ New Payor – CT Mental Health Waiver

▶ Clients and authorizations are loaded via nightly feed

Staff Module Updates

Visit Maintenance

▶ Task exception if no tasks are entered for the visit

▶ Visits without a valid authorization will appear with an exception.

Next Steps

Go-Live date: 05.03.2021

Contact Customer Care for support:
- ▸ Hours: 8:00 am – 6:00 pm EST
- ▸ Telephone Number: (855) 399-8050
- ▸ E-mail: ctcustomercare@sandata.com

Contact EVV mailbox for support
- ▸ E-mail: ctevv@dxc.com

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Questions...